

SIAM

Security Impact Assessment Measures

User Forum Questionnaire



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User Forum Questionnaire

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Objectives of D13.10

As stated in the progress report changed the SIAM consortium the nature of the first user forum. While conducting the research and constructing the basis for the SIAM tool a user forum in such an early stage seemed not useful. In combination with the innovation journey (WP2), the results of the questionnaire give insights about the specific perspectives, experiences and understandings of the potential Assessment Support System (ASS) users, which provide the precondition in order to build a Support System which is connected to the current activities of decision makers in public transport and airport industry. To achieve a high level of responses and trust, the consortium decided to conduct a twofold strategy for conducting the survey. This incorporates an online and an offline approach. With the sending of the second newsletter, the email listed operators received another email with the link to the online survey, which is stored and processed on the servers of Kingston University (UK). Furthermore a hardcopy will be send to already enlisted partners and interested SIAM users as well as to new contacts given by our dissemination manager. The survey commenced on the 21st of May and will be open for participants until June the 30th.

After the survey another User Forum will take place at the case study sites in November 2012. At these forums, a first dummy of the Assessment Support System will be presented and discussed with potential users. Supplemental an international User Forum will take place in February 2013. Representatives of all relevant groups will be invited, including decision makers, security technology producers, lobbyists and civil rights advocates, national, EU and international politicians, representatives of trade unions and researchers and public and private security providers – in addition experts from countries which, contributed to related research projects in the past, such as the University of Lodz/Poland, the University of Tilburg/Netherlands or the USA, will be invited.

Target group of the survey

The survey will be conducted with leading mass transportation operators and major airports throughout the European continent. Besides sites within the European Union the Schengen states Iceland, Norway and Switzerland will be included to take the close harmonization in

the field of airport security into account. The SIAM consortium also decided to incorporate close neighbouring states such as the accession states in the Balkans and Turkey. The operators will be contacted by the subcontractor Berlin Brandenburg Aerospace Alliances (BBAA), because of their excellent network in that the respective field. This has also the advantage of a lesser chance of refusal of such a survey. Additionally the BBAA has involved unions of airport operators to forward the survey such as the ADV in Germany.

The survey structure

To ensure a high response rate the survey will be decisively short. The first questions are about the nature of the participant. It will be asked what kind of mass transport company the attendee works for, which role within the company he obtains and in which country the company operates. The attendee is also being asked to declare his working experience in the matter of security technology assessment. These data are important to uncover potential differences throughout the countries and professions. The following part is about already existing procedures to assess security measures and technologies. This will help SIAM to investigate the market and understand preferences of its potential users. Subsequently the survey raises the question about requirements towards an assessment support system. The participant is being asked to evaluate certain foci from not relevant to very relevant. Therefore SIAM will be able to elaborate the different perspectives towards implementation priorities that have been materialized in the S-T-E-P model. The ST-E-P model is the basis for a holistic assessment of security technologies. It is a model that encompasses as many perspectives as possible in a well-structured and easily understandable manner. On the highest aggregation level there are four perspectives: Security, Trust, Efficiency and Privacy (STEP). Each of pertains to a number of existing and related notions that show a certain semantic proximity or 'family resemblance'. Finally the questionnaire attempts to raise awareness and to enlarge the SIAM network. The participant is being given the opportunity to get in contact with the consortium to enable him to get involved in future activities of SIAM.

Online survey screenshots

m/surveys/index.php?sid=24384&lang=en

☆ ↕ Google

SIAM Online Survey



Dear participant,

Thank you for agreeing to conduct this short survey. It should take no longer than five minutes to complete. The survey is part of the EU-funded research "Security Impact Assessment Measures" (SIAM), which seeks to understand the pattern of assessment activities of security relevant stakeholders.

Specifically, the SIAM project analyzes the implementation process of new security technologies in the context of mass transportation systems. It endeavors to understand the various actors and interests in this decision making process as well as the wider effects of these decisions on other aspects of business activities than only security. SIAM evaluates these perspectives and brings them together in order to foster reflexivity, avoid costly investments, and maximize value. Please visit our website at www.siam-project.eu if you would like more information.

Your Privacy:

Data collected in the survey is stored anonymously – no personal information will be matched with other data. No electronic information (e.g. IP address) is stored during the survey. The data collected is used for research and dissemination purposes only in the context of the SIAM research project and will be deleted six months after the project is terminated. Participants in the survey can opt-out at any time and/or demand the deletion of any data and/or personal information they have provided by sending an email to info@siam-project.eu.

There are 11 questions in this survey.

[Load unfinished survey](#)[Next >>](#)[Exit and clear survey](#)

SIAM Online Survey

0% 100%

Please choose one of the following classifications of your company/institution
Choose one of the following answers

- Airport operator
- Airline
- Train station operator
- Train operator
- Law enforcement
- Private security company
- Supervising government body
- No answer

In which country is your company/institution situated?
Choose one of the following answers

Are you responsible for assessing the implementation of new security technologies or measures?

Yes No

Since when are you involved in assessing security technologies?
Choose one of the following answers

- 1-3 years
- 4-7 years
- 8-11 years
- 12-15 years
- 16-19 years
- more than 20 years
- No answer

[Resume later](#)[<< Previous](#)[Next >>](#)[Exit and clear survey](#)

SIAM Online Survey

0% 100%

*** How do you assess prospective security technology or measures?**

Check any that apply

- External consultants
- Associated consultants
- Guidelines or standardized procedures
- Software
- None

Are there other methods or tools, which haven't been mentioned?

*** How relevant are the following factors in the assessment of new security technologies? (Please rank the importance of each factor)**

	not relevant	relevant	highly relevant
Fulfillment of legal requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prevent and detection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduction of costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Optimization of processes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interests of employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Acceptance of passengers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Privacy enhancement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are there any factors that are relevant for you, which haven't been mentioned?

Yes No No answer

SIAM Online Survey

0% 100%

*** Would you like to receive further information about the SIAM Project as it develops?**

If yes, please write a short email with your contact details to vedder@ztg.tu-berlin.de.

You will be then added to the SIAM stakeholder data base, be invited to conferences and receive the newest results of the project.

Yes No

The hardcopy survey

SIAM Survey: Assessment procedures



1. Please choose one of the following classifications of your company/institution

Airport operator	<input type="checkbox"/>
Airline	<input type="checkbox"/>
Train station operator	<input type="checkbox"/>
Train operator	<input type="checkbox"/>
Private security company	<input type="checkbox"/>
Supervising government body	<input type="checkbox"/>
Law enforcement	<input type="checkbox"/>
No answer	<input type="checkbox"/>

2. In which country is your company/ institution situated in?

3. Are you responsible for assessing the implementation of new security technologies or measures?

yes	<input type="checkbox"/>
no	<input type="checkbox"/>

SIAM Survey: Assessment procedures



4. Since when are you involved in assessing security technologies?

1-3 years	<input type="checkbox"/>
4-7 years	<input type="checkbox"/>
8-11 years	<input type="checkbox"/>
12-15 years	<input type="checkbox"/>
16-19 years	<input type="checkbox"/>
More than 20 years	<input type="checkbox"/>
No answer	<input type="checkbox"/>

5. How do you assess prospective security technologies or measures?

External consultant	<input type="checkbox"/>
Associated consultant	<input type="checkbox"/>
Guidelines or standardized procedures	<input type="checkbox"/>
Software: which one? _____	<input type="checkbox"/>
None	<input type="checkbox"/>

6. Are there other methods or tools, which haven't been mentioned?

SIAM Survey: Assessment procedures



7. How relevant are the following factors in the assessment of new security technologies? (Please rank the importance of each factor)

	not relevant	relevant	highly relevant
Fulfilment of legal requirements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prevent and detection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Optimization of processes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interests of employees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acceptance of passengers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Privacy enhancement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Are there any factors that are relevant for you, which haven't been mentioned?

If you want to receive more information about the SIAM project as it develops, please write a short email with your contact details to vedder@ztg.tu-berlin.de. You will be then added to the SIAM stakeholder data base, be invited to conferences and receive the newest results of the project.